



CITY OF FARMINGTON

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SOLE SOURCE PROCUREMENT FOR

Selectron Interactive Voice Response (IVR) Solution-Customer Care Call Management Support and Maintenance

NOTICE OF INTENT

Dated: November 13, 2013

The City of Farmington, New Mexico has determined that the following unique support and maintenance for Voice Utility PremierPro requires specialized knowledge that only one vendor can provide.

A description of the required function that substantiates the sole source determination is as follows:

Selectron Technologies, Inc. is the only Sungard Public Sector provider for IVR that has an interface to the Sungard Public Sector NaviLine software.

The City's estimated funding commitment for this procurement is \$36,390.00.

To ensure that Procurement procedures are conducted in a fair and impartial manner, all qualified vendors are notified of the City's intent to award a Sole source contract. Qualified vendors and interested parties have an opportunity to submit evidence that more than one firm has the requisite knowledge to perform contract services prior to the proposed award date. If evidence presented reveals that more than one source is available to perform the contract, the City may issue a competitive solicitation.

Interested parties **must submit thorough and comprehensive evidence**, in writing by 5:00 p.m. on December 2, 2013. Interested firms shall send their evidence in response to this notification in writing via facsimile, email, standard postal mail, or express courier to the attention of Sharron Dunn, CPPB, Buyer I, City of Farmington - Central Purchasing, 800 Municipal Drive, Farmington, NM 87401; Email sdunn@fmtn.org; Fax # 505-599-1377.

Edward Smylie, CPPO
Purchasing Officer

PURCHASING